**Chatbot**

Project 3

DESCRIPTION

A company holds an event that has been given the deserved promotion through marketing in hopes of attracting as big an audience as possible. Now, it’s up to the customer support team to guide the audience and answer any queries. Providing high-quality support and guidance is the challenge. The chatbot is very helpful for its 24/7 presence and ability to reply instantly.

**Objective:**To develop a real-time chatbot to engage with the customers in order to boost their business growth by using NLP and Speech Recognition.

**Domain:** Customer Support

**Analysis to be done:**Create a set of prebuilt commands or inputs as a dataset. Here, we use command .json as Dataset that contains the patterns we need to find and the responses we want to return to the user.

You can download the complete project from here - [](https://lms.simplilearn.com/user/project/download-attachment?file=1642496910_course_end_project.pdf)

You can download the Supporting files from here - [](https://lms.simplilearn.com/user/project/download-attachment?file=1581663590_datasetsanddependencyfiles.zip)